

Attributes	Description	Essential	Desirable
Qualifications	GCSE grade A – C or equivalent standard of education, to include English and Maths	✓	
	A good honours degree or equivalent		✓
	Willingness to participate in other development and training opportunities as / when identified	✓	
Experience	Knowledge of issues affecting families and parenting needs of students	✓	
	Knowledge of available support services and referral routes	✓	
	Experience of dealing successfully and diplomatically with parents and community representatives	✓	
	Experience of delivering individual or group based support		✓
	Experience within education, social services/welfare or other relevant sector	✓	
	Good knowledge of the local community and School		✓
	Experience of working with students, parents, staff and the local community	✓	
	Experience of multi-agency working, preferably including childcare, health and social care	✓	
	A knowledge of current educational issues especially in relation to pastoral care and child protection		✓
	Knowledge of special educational needs		✓
	Skills	The ability to work effectively under pressure and maintain self-motivation	✓
The aptitude to adapt to changing circumstances		✓	
Up to date knowledge and understanding of safeguarding matters		✓	
The ability to take initiative and accept responsibility		✓	
The capacity to listen, empathise and resolve conflict		✓	